

**Surgery Center of Naples – Sharon L. Irwin (DOB 8/2/42), February 6, 2019**

Everything went very well today. I am at home with no pain. Mild pressure from the catheter is my only discomfort.

Satisfactory check-in in at about 9:45 at the Surgery Center of Naples.

Jennifer was the nurse who called me in from the waiting room and got me dressed and settled on the bed. Then she got me ready with history, blood line insertion, which didn't hurt a bit, and other pre-surgery things. She was skillful and caring and even when she did the dreaded hemoglobin finger stick it wasn't painful. Amazing! She also made sure I had a second warm blanket before she left - heaven!!

I remember Jody, the anesthesia nurse who was very nice, but am sorry to say I don't remember the anesthesiologist's name. He was very friendly, but thorough in questions he asked, and he listened intently to my responses. He and the nurse who rolled me into the surgery area put me at ease. After she patiently got me transferred from the stretcher onto the operating table surface, she got me all set and as comfortable as possible. When the doctor said, from behind my head that he was going to give me the "going to sleep medicine", I felt safe, confident and knew I was in very good hands.

I was taken care of in Recovery by Patty - a very kind and gentle nurse. By the time she had me cleaned up, dressed, reunited with my husband and had fully instructed us both for the trip home, things were good. I had calmed down, stopped shaking from cold - aftermath of anesthesia, it was explained to me - and was ready for that trip.

In all this narrative, I haven't mentioned the number one guy - Dr. Gauta. He came in before the surgery to talk, explain, listen and then refresh the procedure in my mind. I was reassured once more - said because this is the third successful surgery with Dr. Gauta over several years and we probably both hope it's the last!! (Said with a smile!). Dr. Gauta, your skills are a gift, and I always have complete trust and surety that we're doing the right thing when I'm in your care.

In conclusion, your beautiful new surgery center must be a great pleasure in which to work and care for your patients. It's a great location, too! Everything I experienced felt positive from start to finish. And when I was wheeled out by Patty into the beautiful blue skied Florida day to await my wonderful husband's bringing the car to take me home, I was so happy!

I would recommend the Naples Surgery Center without reservation and with the highest of praise. Many, many thanks to you all for taking such good care of me!

(over)

There was just one small thing I possibly should mention. When I went to sit down on one of the two receiving area chairs to be checked in, I almost fell. Thing is, the rollers on the chair legs were a surprise as I expected the chair to be stationary. Instead, the chair rolled back and almost out from under me. I did recover my balance, but could see how that fast rollback could make someone miss the chair and end up on the floor.

And please excuse me if I've gone on too long. Even with all my wordiness, I've surely missed some things. I just wanted to properly thank you all!

Sharon Irwin  
February 6, 2019